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West Wisconsin Telcom Cooperative, Inc. Residential Internet Application	
Date:	_____
CSR:	_____
Account #:	_____

**Customer Information**

Name _____	Home Phone _____
Address _____	Contact Phone _____
City _____	DSL Install Number _____
State _____ Zip Code _____	Disconnect second line? _____

**Security Question**

Please complete *ONE* security question that will be used to determine authorized people on this account.

What is your favorite pet's name? \_\_\_\_\_

What is your favorite color? \_\_\_\_\_

Keyword for Account Security? \_\_\_\_\_

**Email User Name Setup**

Please complete this section if you are requesting a new account or user name. The user name must be 3-16 characters, all lowercase and contain no punctuation or symbols.

User Name \_\_\_\_\_ @wwt.net      Addl User Names \_\_\_\_\_ @wwt.net

2nd Choice \_\_\_\_\_ @wwt.net      \_\_\_\_\_ @wwt.net

\_\_\_\_\_ @wwt.net

\_\_\_\_\_ @wwt.net

\_\_\_\_\_ @wwt.net

**Residential DSL**

All Residential DSL accounts include voice and data on the same line with unlimited high speed internet access plus 25 hours of dial-up service, 5 email addresses, high speed interface and up to 10 meg of web space. Additional dial-up time will be charged at \$1.50 per hour.

1. Choose your Speed (download/upload)	768/256k	1.5/512k	3.0/768k	6.0/768k	Setup Fee**
	Price per month depending on speed and contract option				
	\$71.95	\$81.95	\$91.95	\$101.95	\$80.00
2. Choose your Contract Option	_____ Residential DSL (no contract)	_____ Residential DSL (2yr contract)	_____ Residential DSL (no contract)	_____ Residential DSL (2yr contract)	_____ Residential DSL (no contract)
	\$65.95	\$75.95	\$85.95	\$95.95	\$0.00

**DSL Plus Packages**

DSL Plus Packages include voice and data on the same line with unlimited high speed internet access plus 25 hours of dial-up service, 5 email addresses, high speed interface and up to 10 meg of web space. Additional dial-up time will be charged at \$1.50 per hour. All DSL Plus Packages require a two year contract, Automatic Bill Payment and West Wisconsin Long Distance. DSL Plus Packages are subject to credit approval.

1. Choose your Speed (download/upload)	768/256k	1.5/512k	3.0/768k	6.0/768k	Setup Fee**
	Price per month depending on speed and hardware option				
	\$79.95	\$89.95	\$99.95	\$109.95	\$100.00
2. Choose your Hardware	_____ Dell Optiplex 360	_____ Dell Optiplex 740	_____ Dell Vostro 1510	_____ XBOX 360	_____ Digital Photo w/Canon SD1100
	\$95.95	\$105.95	\$115.95	\$125.95	\$100.00
	\$99.95	\$109.95	\$119.95	\$129.95	\$100.00
	\$67.95	\$77.95	\$87.95	\$97.95	\$25.00
	\$67.95	\$77.95	\$87.95	\$97.95	\$25.00
	\$62.95	\$72.95	\$82.95	\$92.95	\$25.00

3. Please complete the enclosed Automatic Bill Payment form

4. Preferred location for hardware pickup? Menomonie \_\_\_\_\_ Eau Claire \_\_\_\_\_

5. Authorize the change of your long distance carrier to West Wisconsin Long Distance \_\_\_\_\_ (please initial)

Special long distance rate of \$.08 per minute for direct dialed calls, \$.10 per minute for 800# calls and no monthly service charge.

If you would like an 800#, please check here \_\_\_\_\_

## Dial-up Internet

Dial-up Internet includes Junk Mail Manager, one meg of web space and one email address. Discounts are available for prepayment of a dialup package. Pricing is month-to-month and does not require a contract.

	Monthly	Setup Fee**
Value Package*	\$9.95	\$14.95
Unlimited Package	\$18.95	\$14.95
NetXL+ (dial-up accelerator)	\$0.99	
Additional E-Mail Address	\$1.95	

\*Value Package includes 25 hours of service. Additional Dial-up time will be charged at \$1.50 per hour.

*Dial-up Internet is not meant to be a dedicated connection. Regular usage not to average more than 8 hours per day, every day, for the entire month*

## Dial-up Plus Packages

Dial-up Plus Packages includes Dell PC, Unlimited Dial-up Service, NetXL+ Dialup Accelerator, Junk Mail Manager, Clear Choice Telephone Service which includes Caller ID and Call Waiting, one meg of web space and one email address. This package requires a two year contract, Automatic Bill Payment and West Wisconsin Long Distance. Subject to credit approval.

### 1. Choose your Hardware

	Monthly	Setup Fee**
Dell Optiplex 360	\$74.95	\$100.00
Dell Optiplex 740	\$89.95	\$100.00
Additional E-Mail Address	\$1.95	

### 2. Complete the enclosed Automatic Bill Payment form

### 3. Authorize the change of your long distance carrier to West Wisconsin Long Distance \_\_\_\_\_ (please initial)

Special long distance rate of \$.08 per minute for direct dialed calls, \$.10 per minute for 800# calls and no monthly service charge.

If you would like an 800#, please check here \_\_\_\_\_

## Optional Equipment

With any two year contract, you may select the following special priced item.

WRT54G Wireless Router	\$34.99	<i>A router is used to supply the DSL service to more than one computer or piece of equipment at a time</i>
Configure Wireless Router Security	\$14.99	

## Rights and Responsibilities

### Billing

DSL pricing does not include Interstate Access Charges, Federal and State Universal Service Charges or 911 Charges.

During DSL installation, additional service charges may apply if other services are performed. There will be a service charge in the amount of \$150 for the high speed interface and \$50 for the powercord added to your final billing if the equipment is not returned when service is disconnected. If your DSL service is disconnected for more than 30 days because of non-payment of the account, you will be charged an additional \$25 service fee to have it reconnected. Early cancellation fee of \$35 per month remaining of a two year DSL Plus service agreement will be charged in the event of service cancellation within the first 24 months. An early cancellation fee of \$100.00 applies to DSL only 2 year service agreements.

### DSL Quality

The speeds of West Wisconsin Telcom Cooperative's DSL services are offered as maximum throughput for downstream and upstream traffic. For a specific DSL installation, there are following external factors (out of West Wisconsin Telcom's control), which could have a negative impact on the actual speed:

1. The distance between the installation site(s) and its local Central Office(s) (COs).
2. Quality of the telco loop.

West Wisconsin Telcom is not responsible for any business loss and/or insurance liabilities as a result of hardware, software, connection failure at the facilities itself, its telecom providers as well as its Internet backbone providers.

**All DSL configurations require the connected computer to be equipped with an ethernet card.**

### Internet Users

I, the undersigned, am requesting a West Wisconsin Telcom Cooperative (WWTC) account. I confirm that I have read and understood the Acceptable Use Policy and Privacy Policy for WWTC, copies of which are available at <http://www.wwt.net>. I understand that services cannot be resold, assigned or transferred. I also understand that information regarding updates and scheduled outages will be transmitted via the WWTC e-mail address for this account. It is my responsibility to check my WWTC e-mail account for this information. I accept full liability to pay all charges incurred in using this internet service. I understand that I am solely responsible for all users of this account whether usage is of deliberate or negligent actions. I understand that WWTC reserves the right to disconnect my account if WWTC has reason to believe I am in any way violating any of the terms of this agreement. IN NO EVENT SHALL WEST WISCONSIN TELCOM(WWTC), IT'S SUBSIDIARY 24-7 TELCOM BE LIABLE FOR ANY BREACH OF WARRANTY, DIRECT, CONSEQUENTIAL, EXEMPLARY, SPECIAL, LOST PROFITS, OR PUNITIVE DAMAGES WITH REGARD TO THE INSTALLATION, OUTAGE, MAINTENANCE, USE, FAILURE OR REMOVAL OF THE SERVICE. I understand that it is my sole responsibility to supply and maintain my own firewall software. I AGREE TO HOLD WEST WISCONSIN TELCOM (WWTC), IT'S SUBSIDIARY 24-7 TELCOM, ITS OFFICERS, AGENTS AND ANY OF ITS MEMBERS HARMLESS FROM LIABILITY ARISING FROM SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES INCLUDING BUT NOT LIMITED TO ANY LOSS OF DATE, LOST PROFITS, LOSS OF OPPORTUNITY OR ANY OTHER LOSS WHICH MAY RESULT FROM MY NOT HAVING OR MAINTAINING SECURITY SOFTWARE AND/OR HARDWARE TO PREVENT UNAUTHORIZED ACCESS TO MY COMPUTER FILES AND PROGRAMS THROUGH THE SERVICE. I understand that some content on the Internet may be offensive and that it is my responsibility to evaluate content accessed through the service. I understand that WWTC is not responsible for monitoring Internet content and websites that can be accessed using the service. I grant WWTC a right-of-way easement to construct, operate, maintain a telecommunications line or system on my premises and in or upon all streets, roads or highways abutting the above premises, and also the right to cut or trim trees and to bury cable necessary to the efficient operation of the system. I am over 18 years of age.

**\*\*All Set-up fees are due at the time of application.**

Customer Signature \_\_\_\_\_

Date \_\_\_\_\_