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**24-7 Telcom**  
**Residential Internet Application**

Date: \_\_\_\_\_  
CSR: \_\_\_\_\_  
Account #: \_\_\_\_\_

**CUSTOMER INFORMATION**

Name \_\_\_\_\_ Home Phone \_\_\_\_\_  
Address \_\_\_\_\_ Contact Phone \_\_\_\_\_  
City \_\_\_\_\_ Disconnect second line? \_\_\_\_\_  
State \_\_\_\_\_ Zip Code \_\_\_\_\_ Social Security Number: \_\_\_\_\_

**SECURITY QUESTIONS/AUTHORIZED USERS**

Please complete ONE security question. Authorized user(s) (Able to inquire and make changes to account)

What is your favorite pet's name? \_\_\_\_\_

What is your favorite color? \_\_\_\_\_

Keyword for Account Security? \_\_\_\_\_

**EMAIL USER SETUP**

Please complete this section if you are requesting a new account or user name. User name must be 3-16 characters, all lowercase and have no punctuation or symbols.

User Name \_\_\_\_\_ @wwt.net      Add User Names \_\_\_\_\_ @wwt.net  
2nd Choice \_\_\_\_\_ @wwt.net      \_\_\_\_\_ @wwt.net  
\_\_\_\_\_ @wwt.net      \_\_\_\_\_ @wwt.net

**RESIDENTIAL HIGH SPEED INTERNET**

All Residential High Speed Internet accounts include voice and data on the same line with unlimited high speed internet access plus 25 hours of dial-up service, 5 email addresses, high speed interface and up to 10 meg of web space. Additional dial-up time will be charged at \$1.50 per hour.

1. Choose your Speed (download/upload)	768k/256k	1.5M/512k	3.0M/768k	6.0M/768K	Connection Fee**	High Speed Interface
2. Choose your Contract Option	Price per month depending on speed and contract option					
_____ Residential High Speed Internet (2yr contract)	\$24.95	\$34.95	\$44.95	\$54.95	Waived	\$4.95

**HIGH SPEED INTERNET PLUS PACKAGE**

High Speed Internet Plus Packages include voice and data on the same line with unlimited high speed Internet access plus 25 hours of dial-up service, 5 email addresses and up to 10 meg of web space. Additional dial-up time will be charged at \$1.50 per hour. All High Speed Internet Plus Packages require a two year contract, Automatic Bill Payment and 24-7 Telcom Long Distance. High Speed Internet Plus Packages are subject to credit approval.

1. Choose your Speed (download/upload)	768k/256k	1.5M/512k	3.0M/768k	6.0M/768k	Setup Fee**
2. Choose your Hardware	Price per month depending on speed and hardware option				
_____ Dell Optiplex 360	\$79.95	\$89.95	\$99.95	\$109.95	\$100.00
_____ Dell Optiplex 740	\$95.95	\$105.95	\$115.95	\$125.95	\$100.00
_____ Dell Vostro 1510 Laptop	\$99.95	\$109.95	\$119.95	\$129.95	\$100.00
_____ XBOX 360	\$67.95	\$77.95	\$87.95	\$97.95	\$25.00
_____ Digital Photo w/Canon SD1100IS	\$67.95	\$77.95	\$87.95	\$97.95	\$25.00
_____ iPod Touch	\$62.95	\$72.95	\$82.95	\$92.95	\$25.00

**3. Please complete the enclosed Automatic Bill Payment form**      4. Preferred location for hardware pickup? Menomonie \_\_\_\_\_ Eau Claire \_\_\_\_\_

Special long distance rate of \$.08 per minute for direct dialed calls, \$.10 per minute for 800# calls and no monthly service charge.

**DIAL-UP INTERNET**

Dial-up Internet includes Junk Mail Manager, one meg of web space and one email address. Discounts are available for prepayment of a dialup package. Pricing is month-to-month and does not require a contract.

_____ Value Package	Monthly	Setup Fee**
_____ Unlimited Package	\$9.95	\$14.95
_____ NetXL+ (dial-up accelerator)	\$18.95	\$14.95
_____ Additional E-Mail Address	\$0.99	
	\$1.95	

\*Value Package includes 25 hours of service. Additional Dial-up time will be charged at \$1.50 per hour.  
Dial-up Internet is not meant to be a dedicated connection. Regular usage not to average more than 8 hours per day, every day, for the entire month.

## DIAL-UP PLUS PACKAGES

Dial-up Plus Packages includes, telephone service, Dell PC, Unlimited Dial-up Service, NetXL+, Junk Mail Manager, Caller ID and Call Waiting, 1meg of web space and one email address. This package requires a two year contract, Automatic Bill Payment and 24-7 Telcom Long Distance. Subject to credit approval.

### 1. Choose your Hardware

- \_\_\_\_\_ Dell Optiplex 360  
\_\_\_\_\_ Dell Optiplex 740  
\_\_\_\_\_ Additional E-Mail Address

Monthly	Setup Fee**
\$74.95	\$100.00
\$89.95	\$100.00
\$1.95	

### 2. Complete the enclosed Automatic Bill Payment form

3. Authorize the change of your long distance carrier to 24-7 Telcom Long Distance \_\_\_\_\_ (please initial)

If you would like an 800#, please check here  Yes

## OPTIONAL EQUIPMENT

With any two year contract, you may select the following special priced item.

- \_\_\_\_\_ WRT54G Wireless Router \$34.99 *A router is used to supply the High Speed Internet service to more than one computer or piece of*  
\_\_\_\_\_ Configure Wireless Router Security \$14.99 *equipment at a time*

## RIGHTS AND RESPONSIBILITIES

### Billing

High Speed Internet pricing does not include Interstate and Intrastate Access Charges, Federal Universal Service Charges or 911 Charges.

During High Speed Internet installation, additional service charges may apply if other services are performed. There will be a service charge in the amount of \$150 for the high speed interface and \$50 for the powercord added to your final billing if the equipment is not returned when service is disconnected. If your High Speed Internet service is disconnected for more than 30 days because of non-payment of the account, you will be charged an additional \$25 service fee to have it reconnected. Early cancellation fee of \$35 per month remaining of a two year High Speed Internet Plus service agreement will be charged in the event of service cancellation within the first 24 months. An early cancellation fee of \$100.00 applies to High Speed Internet only 2 year service agreements.

### High Speed Internet Quality

The speeds of 24-7 Telcom's High Speed Internet services are offered as maximum throughput for downstream and upstream traffic. For a specific High Speed Internet installation, there are following external factors out of 24-7's control, which could have a negative impact on the actual speed:

1. The distance between the installation sites and its local Central Offices COs.
2. Quality of the telco loop.

24-7 Telcom is not responsible for any business loss and/or insurance liabilities as a result of hardware, software, connection failure at the facilities itself, its telecom providers as well as its Internet backbone providers.

All High Speed Internet configurations require the connected computer to be equipped with an ethernet card.

### Internet Users

I, the undersigned, am requesting a 24-7 Telcom account. I confirm that I have read and understood the Acceptable Use Policy and Privacy Policy for 24-7 Telcom, copies of which are available at <http://www.wvt.net>. I understand that services cannot be resold, assigned or transferred. I also understand that information regarding updates and scheduled outages will be transmitted via the 24-7 Telcom email address for this account. It is my responsibility to check my 24-7 Telcom email account for this information. I accept full liability to pay all charges incurred in using this internet service. I understand that I am solely responsible for all users of this account whether usage is of deliberate or negligent actions. I understand that 24-7 Telcom reserves the right to disconnect my account if 24-7 Telcom has reason to believe I am in any way violating any of the terms of this agreement. IN NO EVENT SHALL WEST WISCONSIN Telcom 24-7 Telcom, ITS SUBSIDIARY 24-7 Telcom BE LIABLE FOR ANY BREACH OF WARRANTY, DIRECT, CONSEQUENTIAL, EXEMPLARY, SPECIAL, LOST PROFITS, OR PUNITIVE DAMAGES WITH REGARD TO THE INSTALLATION, OUTAGE, MAINTENANCE, USE, FAILURE OR REMOVAL OF THE SERVICE. I understand that it is my sole responsibility to supply and maintain my own firewall software. I AGREE TO HOLD WEST WISCONSIN Telcom 24-7 Telcom, ITS SUBSIDIARY 24-7 Telcom, ITS OFFICERS, AGENTS AND ANY OF ITS MEMBERS HARMLESS FROM LIABILITY ARISING FROM SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES INCLUDING BUT NOT LIMITED TO ANY LOSS OF DATE, LOST PROFITS, LOSS OF OPPORTUNITY OR ANY OTHER LOSS WHICH MAY RESULT FROM MY NOT HAVING OR MAINTAINING SECURITY SOFTWARE AND/OR HARDWARE TO PREVENT UNAUTHORIZED ACCESS TO MY COMPUTER FILES AND PROGRAMS THROUGH THE SERVICE. I understand that some content on the Internet may be offensive and that it is my responsibility to evaluate content accessed through the service. I understand that 24-7 Telcom is not responsible for monitoring Internet content and websites that can be accessed using the service. I grant 24-7 Telcom a right-of-way easement to construct, operate, maintain a telecommunications line or system on my premises and in or upon all streets, roads or highways abutting the above premises, and also the right to cut or trim trees and to bury cable necessary to the efficient operation of the system. I am over 18 years of age.

**\*\*All Set-up fees are due at the time of application.**

Signature of Applicant \_\_\_\_\_ Date \_\_\_\_\_

Signature of Applicant \_\_\_\_\_ Date \_\_\_\_\_

Joint account requires two signatures.

FOR OFFICE USE ONLY: Credit Rating: \_\_\_\_\_ Security Deposit \_\_\_\_\_  
(If required)

Amount of Advance Payment \_\_\_\_\_ Please remit this amount with application \_\_\_\_\_

Set-up Fee Paid?  Yes  Check # \_\_\_\_\_  Cash  Credit Card

**Make checks payable to 24-7 Telcom**